

“ I’m too busy to research HR issues. But I don’t have to because J. J. Keller does it for me. ”

When you add human resource responsibilities to your current duties, where do you turn for answers to the personnel issues that affect your team? Bobbie Cottrill, HR and Safety Director of Ort Trucking, Inc. in New London, WI finds the information she needs from the source she already trusts for safety and compliance solutions ... J. J. Keller.

Bobbie has to stay on top of HR issues for over a hundred employees including drivers, mechanics and office staff. **“Before I had resources like the HIPAA Privacy, ADA and HR For Motor Carriers manuals from J. J. Keller, I had to make time-consuming phone calls when I needed information, and often got answers back too late if at all,”** she says. **“Having to wait for information can really affect business. Now I find what I’m looking for in the manuals. And because J. J. Keller stays on top of changes in the regs, I know I’m basing my decisions on the most current information.”**

“What I like best about my J. J. Keller HR publications is how they make complicated regulations so clear that anybody can follow them,” Bobbie observes. **“My co-workers have used my manuals because the language is user-friendly and focuses on how the issues affect people. It’s easier to obey laws and follow best practices if employees understand the role they play and why it’s important to do their part.”**

“ I think of my J. J. Keller sales rep as a trusted member of my team. He takes the time to understand our business and thinks ahead to the best solutions available. ”

“In the past, I often learned the best response to issues the hard way,” Bobbie says. **“With J. J. Keller, I get the information I need before the issues become a problem, which saves time and trouble for both myself and my company. Now, when my peers ask me where to go to find help for situations they’re facing, ‘J. J. Keller’ is the first thing out of my mouth.”**

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“ No matter what I need, whether it’s a product, quote, or question answered, J. J. Keller has been there for me. I can always count on quality products, friendly service and very fast delivery. ”

Bobbie Cottrill, HR and Safety Director
Ort Trucking, Inc.
New London, WI



Take a peek into Bobbie’s J. J. Keller library and you’ll find ...

- **HIPAA Privacy Manual** with update service
- **HR for Motor Carriers** with update service
- **ADA Compliance Manual** with update service
- **KellerOnline®**